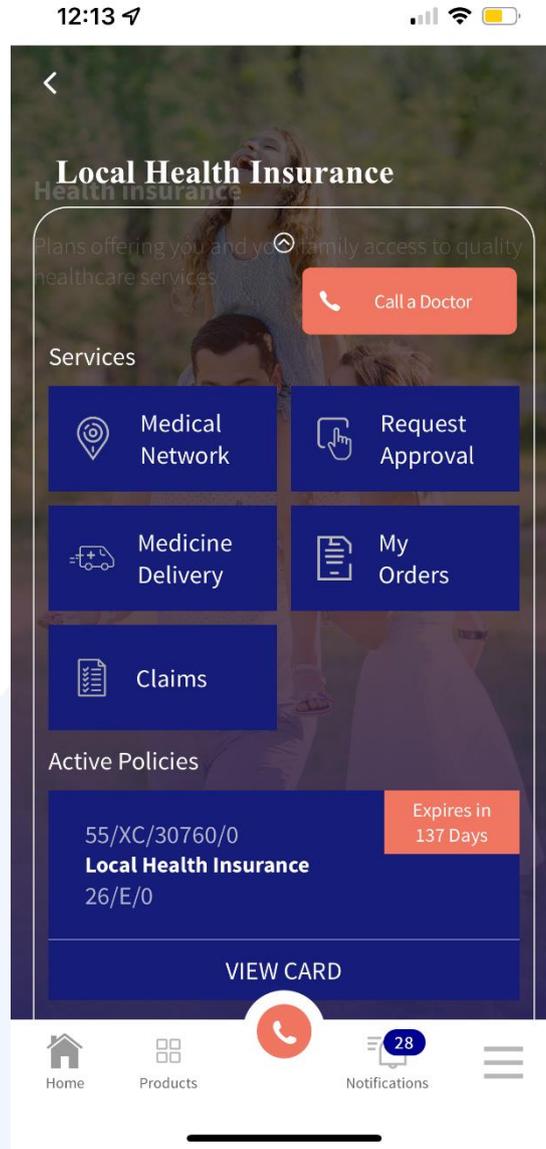


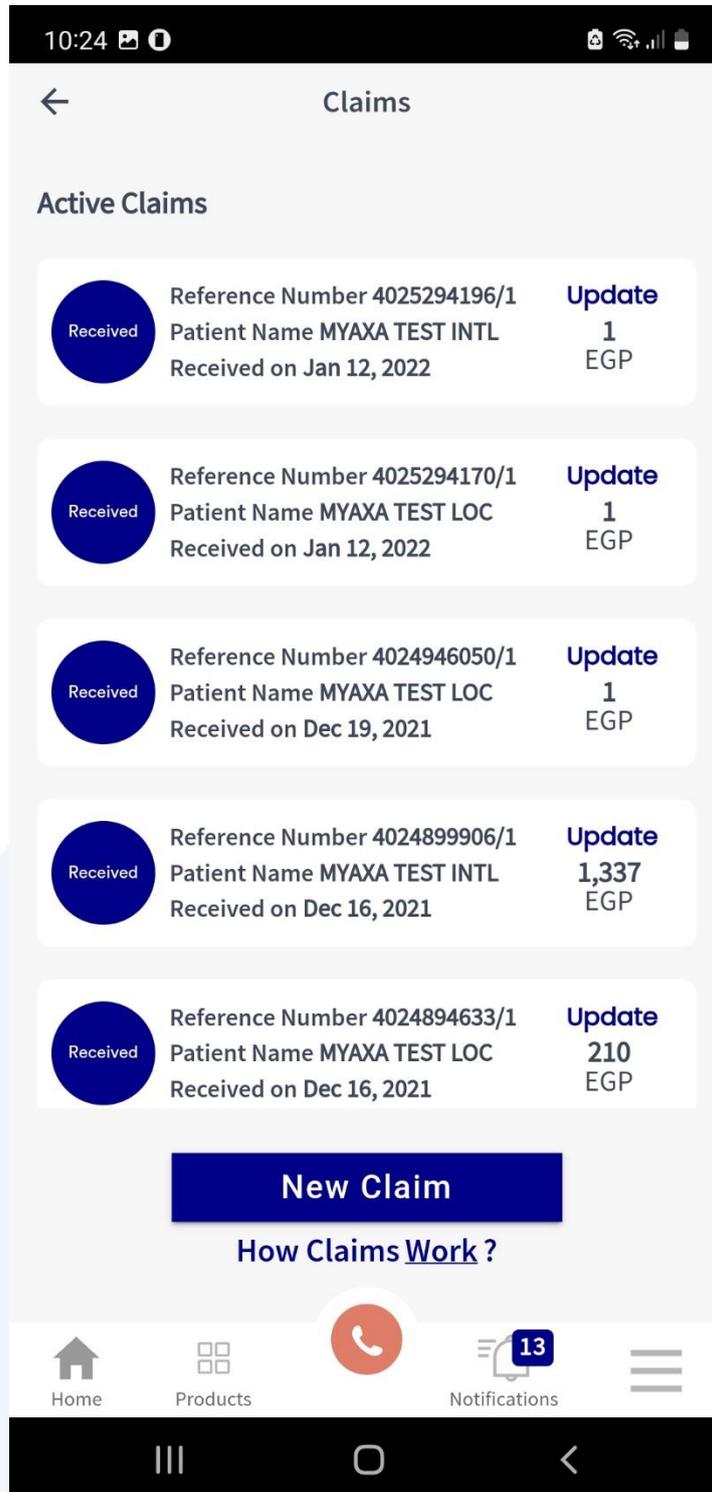


1. Click Claims from the product page (Global & Local Health) based on the policy type



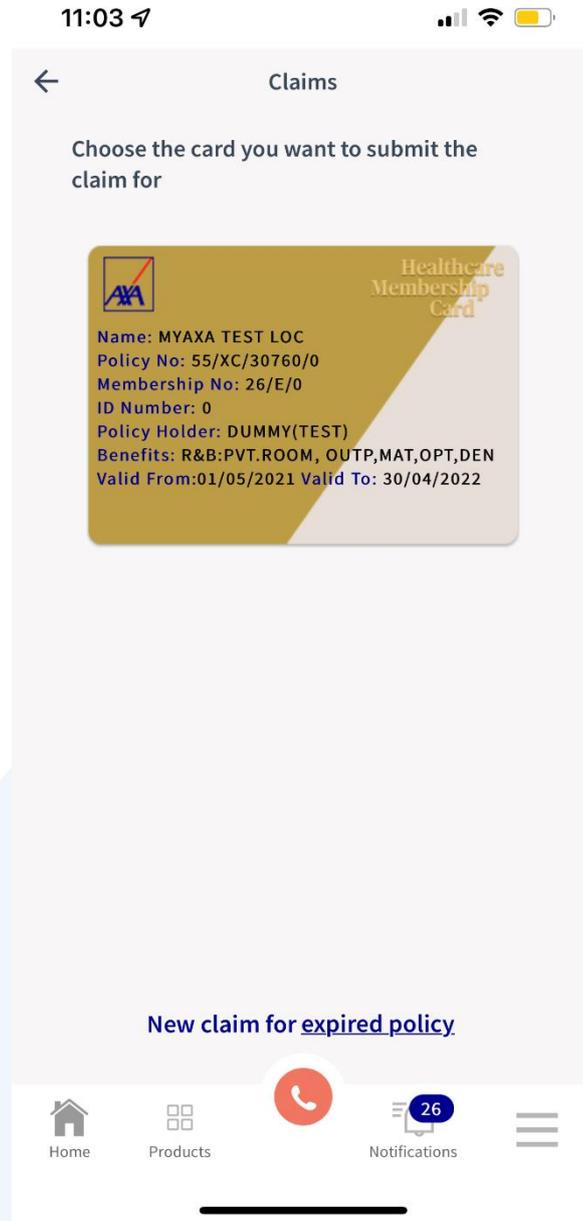


2. To submit a new claim click on « New Claim »





3. Choose the Card you would like to submit a claim for





4. Fill in the required information

10:25

Claims

Complete the required information

Patient Name

MYAXA TEST LOC

Treatment Date

Mar 16, 2022

Claim Value

1000

Currency

EGP

Upload the required documents as a single file or multiple files

Upload the following documents:

- Final original dated stamped invoices including cost and date of each performed services
- Investigations result's / medical reports / prescriptions / referrals mentioning diagnosis / signs & symptoms of each medical conditions

Note: Please visit the link below to find detailed requirements based on the claim type for assisting you before claim submission

[www.axa-egypt.com/health-claim-requirements](http://www.axa-egypt.com/health-claim-requirements)

Home Products Notifications 13



5. Upload the required documents and click on the link to find details of those documents required based on the claim type for assisting you before claim submission

11:08 4G

← Claims

Patient Name  
MYAXA TEST LOC

Treatment Date  
Dec 13, 2021

Claim Value  
10

Currency  
EGP

Upload the required documents as a single file or multiple files

cdv\_photo\_002.jpg

cdv\_photo\_003.jpg

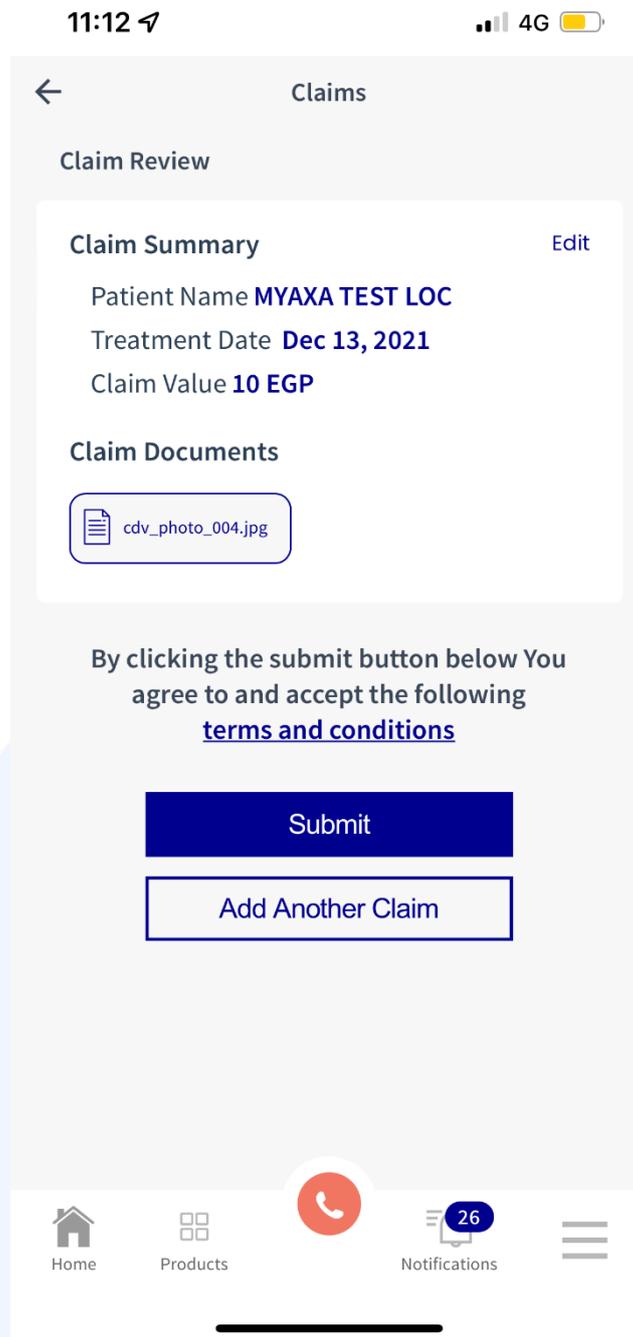
+

Next

Home Products Notifications 26

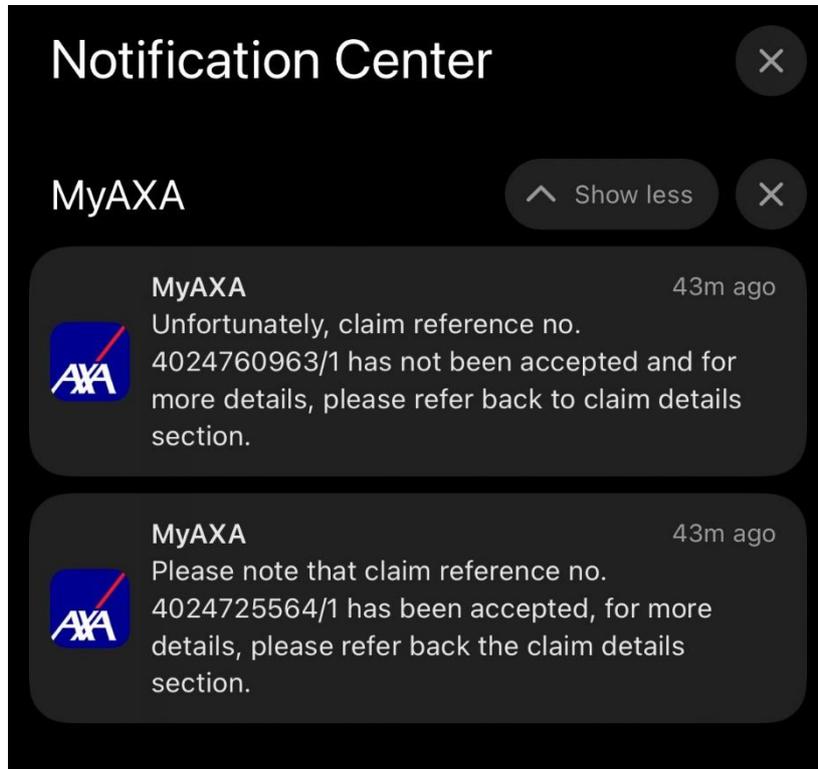


6. You Can submit your claim or add another claim



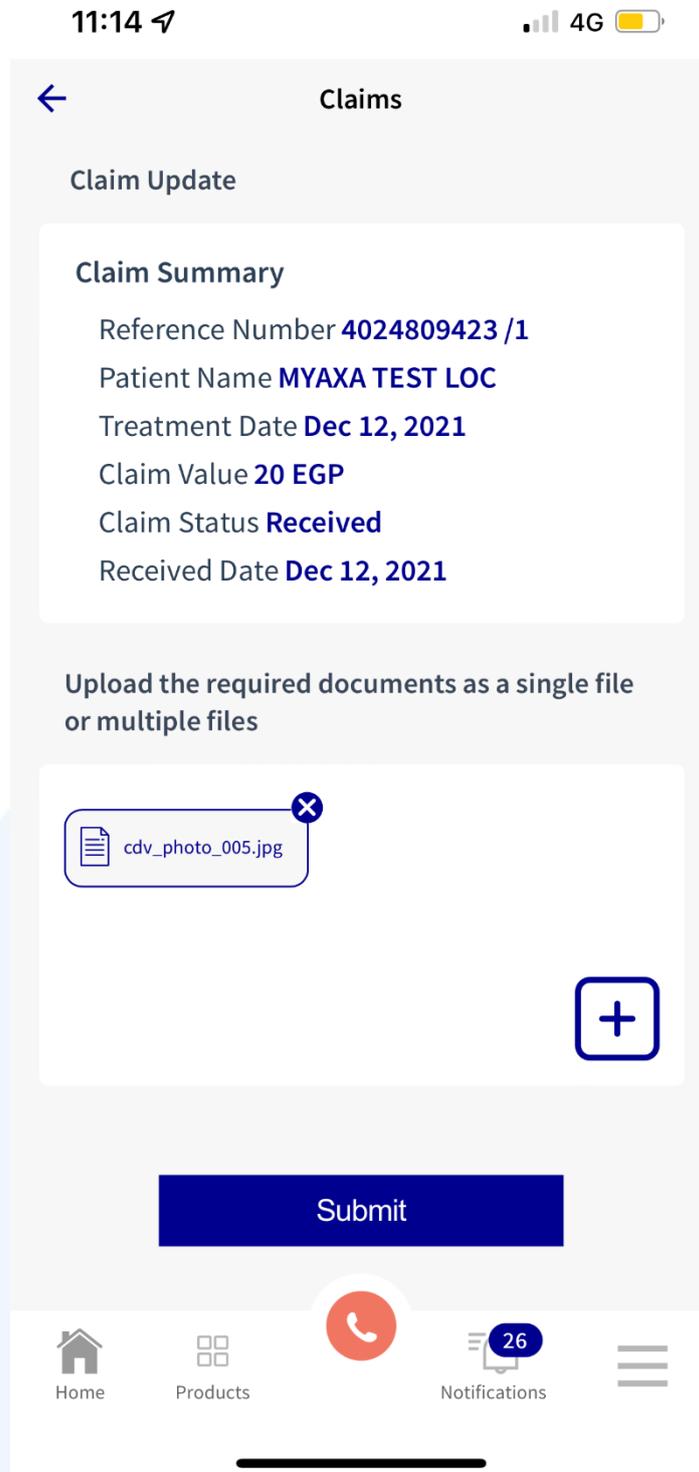


7. You will receive notifications upon any update to your claim





8. You can update your claim by adding more documents as long as the claim is still under processing



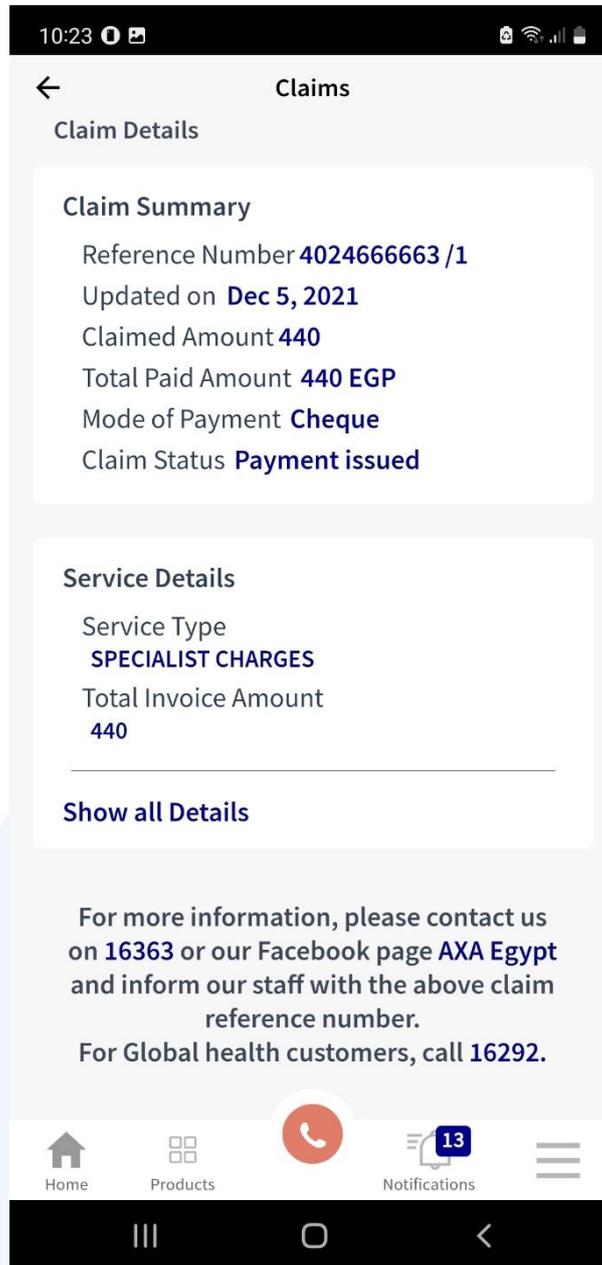


9. Once claim assessment finalized, the claim status will change from active to completed





10. Completed claims include the option to view the claim details





11. You can re-submit your claim after receiving a rejected or a partially accepted claim

