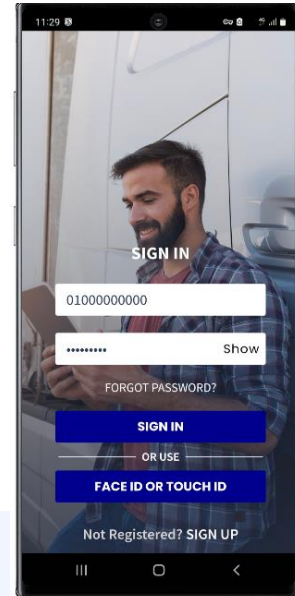## Login / Registration Screen

Click on signup to start your registration process or fill in your mobile number and password if you are already registered to sign in.

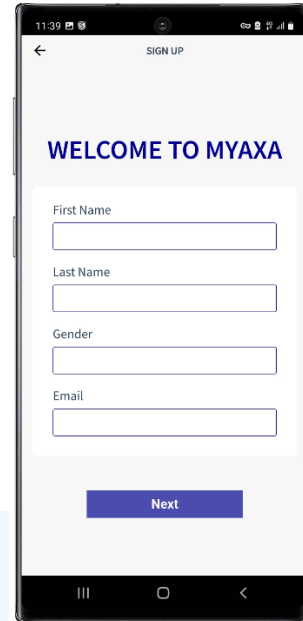You can also use your FaceID or Touch ID to automatically authenticate after your first login.

Personal Details 1

1. Select between Egyptian and Foreigner from the drop-down menu

2. Based on your selection

    A. Egyptians should fill in their national ID and date of birth (Please note that the ID number is 14 digits and the date of birth must match the date on the ID).

    B. Foreigners should fill in their passport number and date of birth.
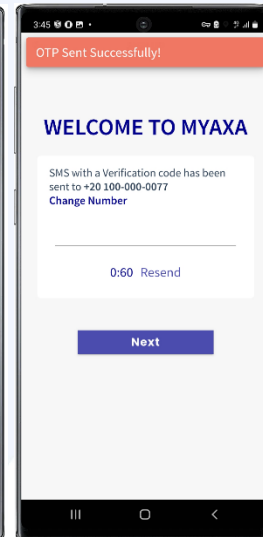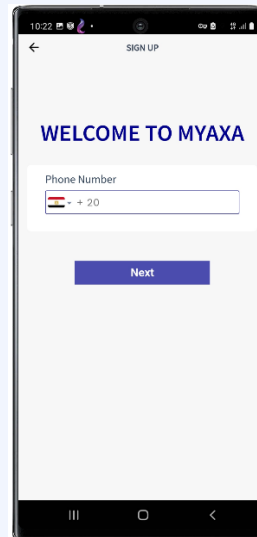
3. Click Next
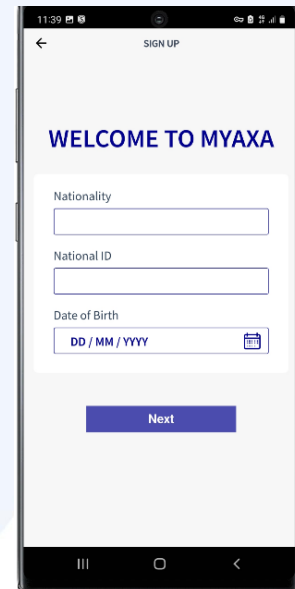
Personal Details 2

1. Fill in your first name and last name

2. Select your gender

3. Fill in your e-mail address and confirm it in the next field

5. Click Next

Mobile Number confirmation

1. Fill in your mobile number
2. 6-digit code will be sent automatically to your provided mobile number
3. Fill in the code and click submit
4. If you haven't received the code after 3 attempts, kindly call us on 16363 without closing the mobile app.

Security

1. Fill in your password applying the password policy (8 characters including 1 capital letter, 1 small letter, 1 number and 1 special character)

2. Confirm your password

3. Select a security question and an answer

4. Read and accept the privacy policy and terms and conditions

5. Click submit

6. You will be redirected to the app home screen

(In case you forgot your password and security question you can reset your password from the home screen)

Products page

If your data is successfully identified, you will find your policy details active.

(If your data is not automatically identified kindly check the next slide)
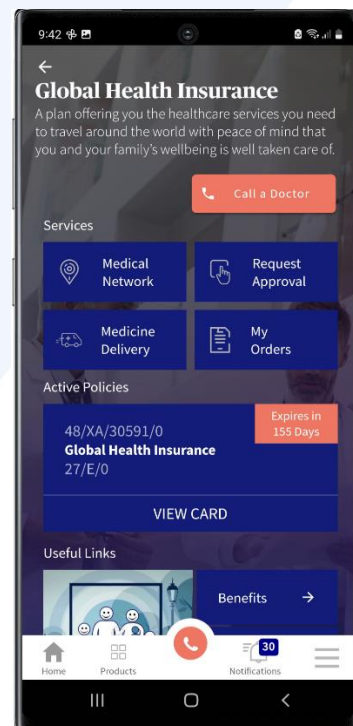
New Policy Addition

1. If your data was not identified automatically, you will be greeted with the existing customer pop-up.
2. Select the policy type that needs activation
3. Fill in the policy and membership number
4. Click Activate