

MyAXA Registration Guide

**Download MyAXA on your
IOS or Android device**

<https://bit.ly/MyAXAEgypt>



Login / Registration Screen

To register: Click on sign up to start your register process

If you're already registred: fill in your e-mail and password to sign in



12:33

Step 1 of 3

Personal Details

Egyptian

National ID*

Id Expiry

Date of birth

The Importance of Accuracy

1. To better tailor products for you

2. To customize insurance benefits for you

NEXT

[Back To Login](#)

Personal Details

Step1:

1. Choose Egyptian or Foreigner from the drop down menu

2. A. In case you choose Egyptian, fill in:

- National ID
- Expiry date
- Date of birth

(Please note that the ID number is 14 digits and the date of birth must match the date on the ID)

B. In case you choose foriegnner, fill in:

- Passport number
- Passport expiry date
- Date of birth

Click next ►



Personal Details

Step2:

- Fill in/Select:
 - your first name and last name
 - your gender
 - your e-mail address and confirm it in the next field
 - your mobile number

Click next ►

For verification Purpose:

1- A 6-digit code will be sent automatically to your provided mobile number

2. Fill in the code

click submit ►

If you haven't received the code after 3 attempts, kindly call us on 16363

The image displays two smartphone screens side-by-side. The left screen shows a verification code screen with a 'SUBMIT' button and a 'RESEND (UP TO 3 TIMES)' button. The right screen shows the 'Personal Details' form with fields for First Name, Last Name, Gender (Male/Female), Email, Verify Email, and Mobile, followed by a 'NEXT' button and a 'Back To Login' link.

A screenshot of a mobile application registration screen. At the top, the status bar shows the time 13:03 and signal strength. The app header has a back arrow and 'Step 3 of 3'. The form fields include: 'Password' (with a 'Password*' label), 'Confirm Password*', 'Security Question' (with a 'Question' dropdown), and 'Enter Your Answer'. Below these is a checkbox for 'I read & accepted AXA Egypt's Privacy Policy and Terms and Conditions giving AXA my full consent to process and use my personal data accordingly.' At the bottom are links for 'Privacy Policy' and 'Terms and Conditions', a 'SUBMIT' button, and a 'Back To Login' link.

Security

1. Fill in your password applying the password policy:
 - 8 characters password length
 - 1 capital letter
 - 1 small letter
 - 1 number
 - 1 special character
2. Fill in your password again for confirmation
3. Select a security question and an answer
4. Read and accept the privacy and terms and conditions

click submit ►

In case you forgot your password and security question, kindly call us on 16363

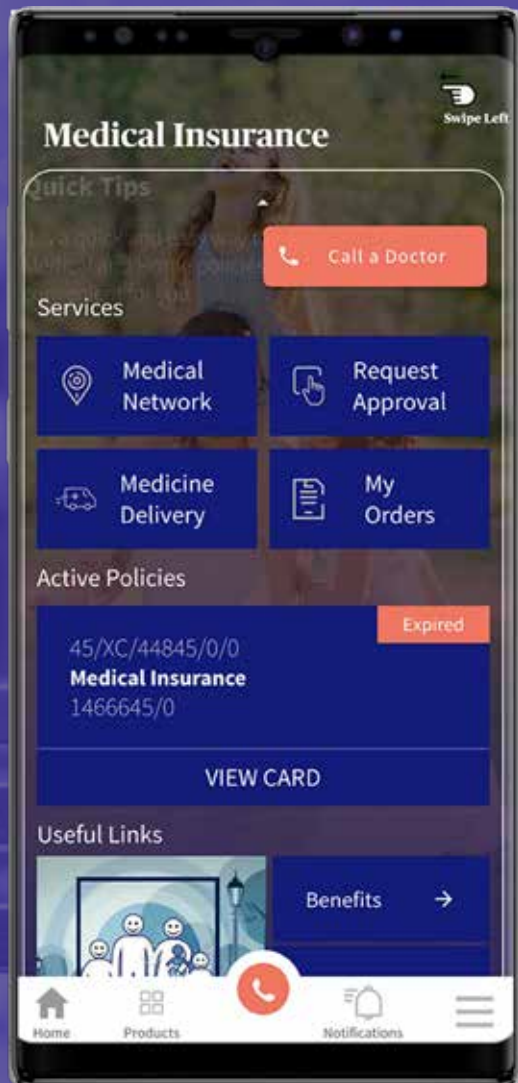


A smartphone screen showing the MyAXA login interface. The status bar at the top displays the time 13:19 and various icons. The app header features a small AXA logo and a banner image of three graduates in caps and gowns. Below the banner, the text 'Welcome To MyAXA' is displayed. The login form includes an 'EMAIL' input field, a 'Remember me' checkbox, a 'PASSWORD' input field, and a 'Forgot Password?' link. A 'LOG IN' button is positioned below the password field. At the bottom, there is a link for 'Not registered yet? Signup'. The phone's home indicator bar is visible at the very bottom.

Login Screen

Now you're done with your registration process, login screen will appear:

- Please fill in your e-mail and password.



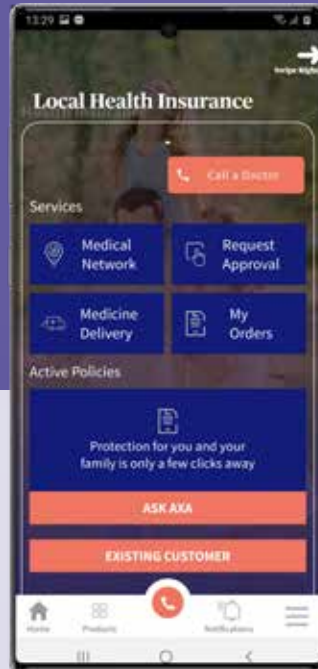
Products page

After registration, you will be able to check your policy details

In case your data is not automatically identified, kindly check slide 8

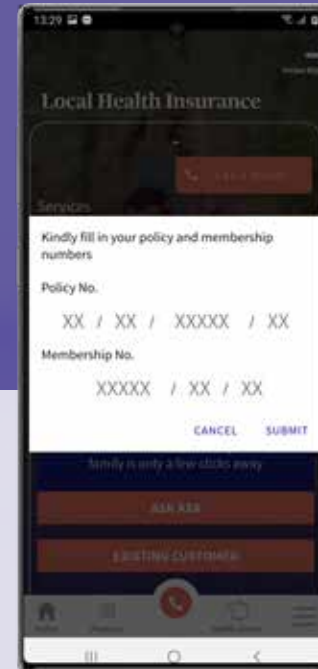


New Policy Addition



1

Click on
existing Customer

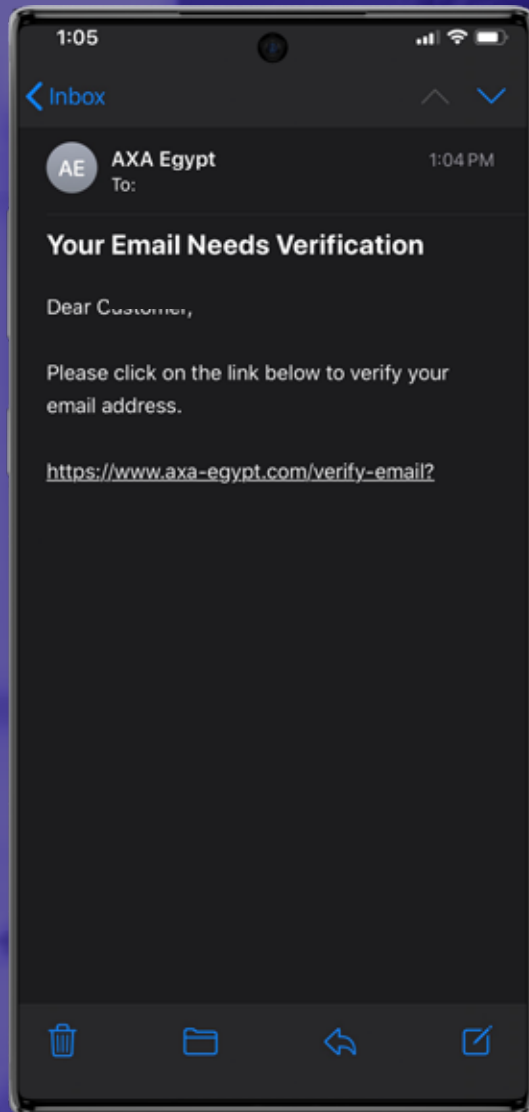


2

As mentioned in your
card, fill in:

- Policy number
- membership number

If you receive an error while
entering the policy details, kindly
call us on 16363



Email verification

Some service requests will require an e-mail verification to confirm that it is correct

How to verify your e-mail?

1. Login
2. An automated e-mail will be sent to your provided email after login
3. Click on the link sent for verification
4. Your e-mail will be verified