



GLI line of business (English)

For claim submission methods, please find the below:

*In order to submit the original documents:

Please visit AXA Life Insurance head office or send via Aramex to the following address: plot 214, second sector, Fifth settlement, 2nd floor.

*In order to submit soft copies (in case of not requesting the original):

Please send to the following life claims team email address (life.claims@axa-egypt.com)

Death Claims Requirements

1. Completely filled, signed and stamped death claim form

To download the claim form, please click below:

<https://www.axa-egypt.com/gli-claim-form-death>

2. Valid copy of the life insured's ID
3. Original death certificate
4. Official document on cause of death
5. Final detailed hospital report (If death occurred in a hospital)
6. Police report and Final General Attorney report (If death occurred due to an accident)
7. Stamped proof of employment stating the employment date and last working day date

Claims department reserves the right to ask for further requirements subject to the claim assessment

Note: Please take into consideration the issued policy insurance benefits along with the terms and conditions as mentioned under the policy document.

To follow up on your request, please contact us on 16363 or life.claims@axa-egypt.com and inform our staff with the request number or policy number.



Disability Claims Requirements

1. Completely filled, signed and stamped disability claim form

To download the claim form, please click below:

<https://www.axa-egypt.com/gli-claim-form-disability>

2. Valid copy of the life insured's ID
3. Certified medical report stating the proof and degree of disability (e.g. disability committee report)
4. All the medical reports regarding the disability condition
5. Police report and Final General Attorney report (If disability occurred due to an accident)
6. Stamped proof of employment stating the employment date and last working day date

Claims department reserves the right to ask for further requirements subject to the claim assessment

Note: Please take into consideration the issued policy insurance benefits along with the terms and conditions as mentioned under the policy document.

To follow up on your request, please contact us on 16363 or life.claims@axa-egypt.com and inform our staff with the request number or policy number.